



Early Learner Birthday Celebration Frequently Asked Questions

Q: What is different about an Amazeum Early Learner Birthday Celebration?

A: Celebrating your birthday at the Amazeum is all about creating a memorable one of a kind experience for the creative and curious kid in your life! Amazeum early learner birthday celebration packages include specialized activities fitted for your young one and exploration experiences for the birthday child and party attendees.

Our Early Learner Birthday Celebrations are designed for children 1-5 years old.

Reservations

Q: How do I make a reservation for an Early Learner Birthday Celebration Experience?

A: Reservations can be requested online. Once a party is requested through an [online form](#), an Amazeum member will reach out to you to confirm the details.

Additionally, you can contact the Amazeum's Operations Assistant, Tuesday through Saturday from 9:00 a.m to 5:00 p.m by calling 479-696-9280 ext. 204, or via email at reservations@amazeum.org.

Reservations for our Early Learner Birthday Celebration Experience must be made at least 2 weeks in advance.

Q: What if I need to make changes to my reservation?

A: You may make any necessary changes to your reservation by calling 479-696-9280 ext. 204, or by emailing reservations@amazeum.org. If you need to make changes the day of your visit, you can do so when you check in at the admission desk.

Q: What if I need to cancel my reservation?

A: Please submit cancellations at least 14 days in advance. To cancel your reservation, contact the Operations Assistant by phone at 479-696-9280 ext. 204 or email at reservations@amazeum.org. Please include your contact information and the date of the reservation.



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Q: How far in advance may I book my child's Early Learner Birthday Celebration at the Amazeum?

A: We take reservations for birthday celebrations a maximum of 12 weeks in advance.

Q: When can I book my child's Early Learner Birthday Celebration Experience?

A: The Amazeum Early Learner Birthday Celebration Experience is available on Saturdays from 9:30 am-11:00 am (members only) and 12:00 pm - 1:30 pm. If you are unavailable on Saturdays, accommodations may be made by request.

Q: How long is a Early Learner Birthday Celebration?

A: You and your guests will be given a scheduled arrival and room time. Please arrive 15 minutes early to allow time for check-in. After your scheduled room time, you are welcome to stay and play all day.

Packages & Pricing

Q: What is the price for an Amazeum Early Learner Birthday Celebration?

A: An Amazeum Early Learner Birthday Celebration is \$450 for Members and \$500 for Non-Members. This package is for 20 adults and 12 children. Additional adults can be added for \$8 per person, and additional children for \$10 per person.

This package will include a 1.5 hour room rental that is packed with specialized activities fitted to the age of your young one and unlimited play out on the museum floor.

Q: If my child's party guests are members, do they count towards my child's invitees?

A: All participants, regardless of membership, are included in the total number of invitees. This will include the birthday celebrant and their family.

Q: When is payment due?

A: A \$200 non-refundable deposit is due when the reservation is made. The remaining balance will be due on the day of your celebration.



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Optional Add Ons

Q: What can we add to our Birthday Celebration package?

A: You may add one or all of the following: Hershey Lab, Exhibit Dive and/or Gift Card to our Curiosity Corner.

Q: Do I have to choose any add ons?

A: Adding additional activities to your package is not required.

Q: Which experiences are available?

A: An Exhibit Dive or Hershey Lab Experience can be added to any package. All experiences are catered to the age of the birthday child and guests. Pricing is listed below:

Hershey Lab \$60

Exhibit Dive \$40

Q: What is a Hershey's Lab workshop?

A: A Hershey's Lab workshop is a private Hershey's Lab experience for your group. Workshops use Hershey's products to explore various scientific principles. Hands-on explorations give students a STEAM (science, technology, engineering, arts and math) experience that is unique to the Amazeum.

The Hershey Lab is offered at specific times during the day. The Operations Assistant will help you find the best time for your group.

At this time there is limited capacity in the Hershey Lab. A maximum of 23 children and 5 adults are allowed in the workshop.



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Q: What is an Exhibit Dive?

A: An Exhibit Dive is a private 15-20 minute facilitated experience with one of our outstanding Play Facilitators. You will investigate and uncover new things through open-ended exploration together. An Exhibit Dive Experience can be booked anytime within your scheduled reservation.

Private Room Rental

Q: Does the Early Learner Birthday Celebration package include a room rental?

A: The package does include a private room rental in our Learning Loft B, which is located inside the Amazeum on the second floor. The room is accessible by stairs or elevator.

Q: What is the capacity limit of Learning Loft B?

A: Learning Loft B has a capacity limit of 50 people.

Q: Can I reserve a room without reserving one of the packages?

A: The Learning Lofts are only available as add ons to Birthday Celebration packages.

Q: Can I get into the party room early?

A: At this time, set up and tear down must be completed within the allotted room time. You may only enter the room early if directed by a team member of the Amazeum.

Q: Can I extend my room rental?

A: Yes! A request for additional time in the room should be communicated at least two weeks in advance. Please note that additional room time cannot be guaranteed if the request is short notice or day of.

Additional time in your room rental is charged by the hour and will be \$100 for members and \$125 for nonmembers.



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Q: Do you have a space to store our party items before or after our room rental?

A: Yes! We have an area where we can store food, drink, gifts and other party items until it is time for you to enter the party room or until you leave the museum. Please remember that the Amazeum does not have prep or refrigeration space available for groups.

Q: What can we bring to our room rental?

A: You may bring: birthday cake, snacks, non-alcoholic beverages, plates, napkins, cups and other tableware. These items are **not provided** by the Amazeum.

Q: Are decorations allowed in the room?

A: Most decorations are allowed with some exceptions. Oversized, excessive, or messy decorations are not permitted. Decorations that cause a disturbance to other guests, Amazeum staff, or cause damage to Amazeum property will be taken down.

Amazeum signage or art may not be removed, relocated, or covered in any location. **Blue painter's tape is the only approved adhesive for wall decorations.**